

## Limited Warranty for LED Product

Subject to the exclusions set forth herein, ILUMIYO LLC. warrants its commercial grade, indoor/outdoor, light emitting diode (LED) fixtures to be free from defects in material and workmanship for a period of five (5) years, from the date of purchase, unless noted on the individual specification sheets and/or literature.

This limited warranty applies when the Fixture, and its Components, are properly installed by a qualified electrician, within code compliance. Installed on the correct line voltage and operating under normal conditions and normal use. Fixtures must be operating within the ambient temperature range listed on the ILUMIYO specification sheets. LED ballasts, LED boards/LED lamp, & emergency battery packs, must be operating within the ambient operating temperature, and not higher than the maximum LED ballast, LED board/LED lamp or LED stand-by lighting TC temperature values- listed on the product label or on the manufacturer's specification sheet and/or catalog information. The limited warranty does not extend to any product that have been subjected to improper installation or operation, alterations, power surges or overheating due to external condition.

LEDs will be considered defective in material or workmanship, only if 15% or more fail to illuminate, per each LED board. Remedy and Liability is limited to repair or replacement of the defective Components only, at ILUMIYO's choice. The LEDs are not considered defective if they are altered in any way, including but not limited to, damaged upon installation, damaged by an outside force, changed with other LEDs-not original equipment supplied, or similar LEDs after installation.

Claims for defective Components must be made directly to ILUMIYO within 20 days of failure, or the warranty is void.

### Exclusion

ILUMIYO will not responsible under this limited warranty for any failure of product or failures in Components in the event of: acts of nature; physical damage; exposure to adverse or hazardous chemical or other substances; use of reactive cleaning agents or harsh chemical to clean product; environmental conditions; fire; power failure; power spikes; power surges or dips; excessive vibrations; improper switching or controlling; infestation (animal or insect); improper installations; alteration; maintenance or service of; third party claims; or any other claims outside ILUMIYO. Component damage caused in transit, by improper storage, by mishandling, by misapplication, or by abnormal stresses-voids the warranty. Customary or minor assembly, minor adjustments, and minor corrections which are the contractor's responsibility. ILUMIYO is not responsible for damage of any sort whatsoever, including incidental, consequential, exemplary or punitive damages, whether as the result of breach of contract, warranty, tort (including

negligence), etc. this limited warranty excludes labor and equipment require to remove or reinstall original or replacement parts.

This Warranty shall not apply to any wet location, exterior, or extreme temperature applications. Wet location is defined as any wet-location-rated product lines. Exterior location is defined as any location outside of the enclosed, climate-controlled interior of a building. Extreme temperature range is defined as -200C to +400C. Furthermore, this warranty does not apply to the diffuser materials or finish on any portion of the product due to exposure or weathering. Third-party (non-ILUMIYO) products or components used in combination with ILUMIYO products, whether provided by ILUMIYO or other entity, are only covered by their specific manufacturer warranty and are not warranted by ILUMIYO. Third-party components include, but are not limited to, emergency back-up batteries, system controls (including wireless, Bluetooth, PoE, and wired low-voltage), sensors, DMX components, acoustic materials, and wood veneers.

The use of other company's (non-ILUMIYO) products or components (unless supplied by ILUMIYO as part of the product) in conjunction with ILUMIYO products may not be covered by UL classification and could be hazardous. Such usage, whether covered by UL classification or not, automatically voids all ILUMIYO product warranties.

ILUMIYO is not responsible for any such damages arising from loss of time, loss of profits or revenues, loss or productivity, interest charges, capital costs, downtime costs, damage to or loss of property, or any and all inconveniences and/or costs arising from any breach of the aforementioned warranty or obligations and will not accept any back charges or product invoice deductions for such damages or claims.

ILUMIYO reserves the right to modify or discontinue this limited warranty without notice provided that any such modification or discontinuance will be effective with respect to any products purchased after such modification or discontinuance.